RMLUI

#WHAT DO WE WANT? #WARM COOKIES: CIVIC ENGAGEMENT CAN BE FUN!!!

PRESENTED BY

Heidi Aggeler, *Managing Director*Jen Garner, *Senior Consultant*

Evan Weissman, Founding Executive Director



1999 Broadway Suite 2200 Denver, Colorado 80202 303.321.2547 x (extension) email@bbcresearch.com



AGENDA

- Our dilemma
- Our inspiration
- The Warm Cookies approach
- Putting it in practice
- You try it

TWO CONSULTANTS WONDER, WHAT THEY **CAN DO TO GET MORE RESIDENTS TO CONTRIBUTE TO COMMUNITY PLANS?**

MEET HEIDI AND JEN, THE CONSULTANTS



^{*}Do you hate your professional picture as much as we do? Yeah? Well, that's why we're showing the logo. And to promote our company, BBC.

OUR DILEMMA



The traditional public meeting format...formal presentation, Q&A, comments from the audience...didn't always get us the information we need.

We wanted more.
Our clients wanted more.
We searched for solutions.
We read all the right articles.

Stakeholders and the passionate turn out.

We made some improvements, but still weren't satisfied.

How to engage the "regular" people?

Until Heidi went to the theater...

How to engage people who think voting once a year is all the civic engagement they need?

...and discovered Warm Cookies of the Revolution.

AN ACTOR AND ALL **AROUND GOOD GUY WONDERED WHY 150** PEOPLE COME TO A PLAY **ON A TUESDAY, BUT 3 PEOPLE SHOW UP TO** PARTICIPATE IN **DEVELOPING THEIR NEIGHBORHOOD'S PLAN.**



HE WONDERED,
"HAVE WE LOST
OUR CIVIC
MINDSET?"

MEET EVAN, THE ACTOR/ACTIVIST



THE ACTOR, BEING VERY SMART AND VERY TALENTED HAD AN "AHA!!!" MOMENT:

THE REVOLUTIONARY IDEA???

EXERCISE OUR CIVIC MINDSETS BY MAKING CIVIC ENGAGEMENT FUN.

THE ACTOR TOOK
ACTION, AND THE
WORLD'S FIRST CIVIC
HEALTH CLUB WAS
BORN.

COOL RIGHT? BUT HOW DOES THAT APPLY TO ME, MY JOB AND MY LIFE?

ON A SLIGHTLY CLOUDY **APRIL EVE, FEELING** LIGHTER IN THE POCKET AFTER DOING THEIR CIVIC DUTY (\$ TO THE IRS), OUR INTREPID **CONSULTANTS WENT TO** A CARNIVAL.

THE TAX DAY **CARNIVAL!!!** (A CIVICUS CARNIVALE SPECTACULAR)

OUR INSPIRATION

What we saw at Warm Cookies events:

- Turnout was awesome (75-150+ people!!!)
- Audiences were diverse!
- Attendees were having FUN!
- The atmosphere was POSITIVE even when people with diverging views discussed hot button topics (race and policing, gentrification, budget priorities, health care)
- We could see how to add a Warm Cookies approach to our work.

THE WARM COOKIES APPROACH TO CIVIC HEALTH

Or, how Evan works his magic.

WHY IS CIVIC HEALTH IMPORTANT?

WHAT DO YOU OWN?

If you haven't done it already, fill out the ballot that was on your seat.

HOW DO WE ADDRESS THE ISSUES?

SOUP AND DREAMS:

https://vimeo.com/132257949

BRING YOUR GOVERNMENT:

https://vimeo.com/124508463

PUTTING IT IN PRACTICE

Make giving input fun! (gamification)

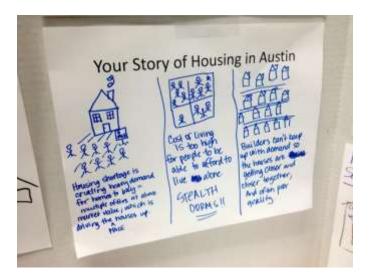
Let people explore

Let people safely step out of their comfort zone/walk in someone else's shoes

Have an OTHER option

Be genuine

Experiment











YOU TRY IT.

AS A TABLE, PICK ONE OF THESE TOPICS:

- **WATER**
- MINERAL RESOURCE DEVELOPMENT
- PARKS AND OPEN SPACE
- AFFORDABLE HOUSING
- **SPRAWL**
- LAND USE AND THE LAW

YOU TRY IT.

- **YOUR MISSION:** tell a Western Places/Western Spaces success story from the future (25 years out) ON THE TOPIC YOU JUST SELECTED
- **RULES** (of course there are rules)
 - 1) Your creation must depict a positive outcome/scenario/goal/achievement
 - 2) To reach that positive outcome you must have overcome one (or more) land use or policy challenges
 - 3) You must depict/describe how you overcame the challenge(s)
 - 4) You may use the materials we have provided (awesome giant sticky note, crayons) AND any items found in your pockets or bags that you are willing to sacrifice to the greater good.
 - 5) Your group is the people sitting at your table.
- **GO.** You have 15 minutes. We'll be wandering, watching and possibly interfering.

IMAGINE INSPIRATIONAL MUSIC PLAYING WHILE YOU WORK AND WE ROAM THE ROOM*

Don't be surprised if we toss you a roadblock or give you a detour. How you overcome obstacles is a big part of the fun. And the learning.

MAY WE HAVE A VOLUNTEER?

- How did your group react when we changed the scenario on you?
- How did you overcome the challenge posed?
- Did you have fun?

PUTTING IT IN PRACTICE (...)

- 1) To engage more people and more than the usual suspects, we need to rethink our content and format. We need to combine FUN and Purpose for our collective civic health
- 2) Engage community assets—the people and creatives that neighbors respect and take pride in—and celebrate them, let them perform, and draw in the crowd
- 3) Create opportunities for residents to share their stories and contribute their experiences in fun, friendly and accessible ways
- 4) Try to create activities that facilitate seeing another side to an issue/walking in someone else's shoes
- 5) Meet people where they are. Go to where they gather and are social. Invite them in.

QUESTIONS?