

United States District Court
Northern District of California

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN JOSE DIVISION

SOFIA ZOUMBOULAKIS,
Plaintiff,
v.
RICHARD A. MCGINN, et al.,
Defendants.

Case No. [5:13-cv-02379-EJD](#)

**ORDER GRANTING DEFENDANTS’
MOTION TO DISMISS**

Re: Dkt. No. 63

I. INTRODUCTION

Plaintiff Sofia Zoumboulakis (“Plaintiff”) filed the instant shareholder derivative action for the benefit of Nominal Defendant VeriFone Systems, Inc. (“VeriFone” or “Company”), against certain former and current members of VeriFone’s Board of Directors (the “Board”) and executive officers Richard McGinn (“McGinn”), Robert W. Alspaugh (“Alspaugh”), Leslie G. Denend (“Denend”), Alex W. Hart (“Hart”), Robert B. Henske (“Henske”), Wenda Harris Millard (“Millard), Eitan Raff (“Raff”), Jeffrey E. Stiefler (“Stiefler”), Douglas G. Bergeron (“Bergeron”), Robert Dykes (“Dykes”), and Charles R. Rinehart (collectively, “Defendants”), alleging breach of fiduciary duties and violation of federal securities laws. Presently before the Court is VeriFone’s Motion to Dismiss Plaintiff’s Third Amended Shareholder Derivative Complaint (“TAC”) pursuant to Federal Rules of Civil Procedure 12(b)(6) and 23.1 for failure to make a pre-suit demand on VeriFone’s Board of Directors. The individual defendants have filed a joinder in VeriFone’s motion. Plaintiff contends that she is excused from making a pre-suit demand because six of the nine current Board members could not disinterestedly and independently respond to a

1 demand for action. TAC at ¶83.

2 The Court found this matter suitable for decision without oral argument pursuant to Civil
3 Local Rule 7-1(b), and previously vacated the associated hearing. Having reviewed the parties’
4 pleadings, the Court GRANTS Defendants’ Motion to Dismiss.

5 II. BACKGROUND

6 VeriFone is a global provider of technologies that process electronic payments for goods
7 and services. Plaintiff is an owner and holder of VeriFone common stock. Plaintiff alleges that
8 since VeriFone went public in 2005, it has been plagued with serious internal control deficiencies.
9 TAC at ¶1. She alleges that in 2009, VeriFone was formally charged by the U.S. Securities and
10 Exchange Commission (“SEC”) with accounting fraud during 2007 that overstated operating
11 income by 129% and required a significant financial restatement in 2008. Id. A mid-level
12 manager allegedly made multiple unsupportable accounting adjustments. Id. According to
13 Plaintiff, the SEC alleged that proper controls should have been in place to “prevent the person
14 responsible for forecasting financial results from making adjustments which allowed the Company
15 to meet the forecast.” Plaintiff alleges that in November 2009, VeriFone consented to the entry of
16 a final judgment in the SEC action, which permanently enjoined the Company from violating
17 federal securities laws. Id. at ¶3. The judgment also required the company to devise and maintain
18 a system of internal accounting controls. Id.

19 Plaintiff alleges that although the Board and executive officers were aware that VeriFone’s
20 deficient controls had permitted improper manual adjustments to the Company’s internal results,
21 they failed to institute sufficient internal controls. Id. at ¶ 4. From 2012 through the beginning of
22 2013, the Company’s Chief Financial Officer Robert Dykes (“CFO Dykes”), who had
23 responsibility for producing VeriFone’s financial guidance and forecast of future revenues,
24 allegedly pressured subordinate employees to inflate revenue, prematurely recognize revenue, and
25 adjust revenue in other ways to bring it in line with previously issued forecast guidance. Id. at
26 ¶¶4, 42. Plaintiff alleges that “[y]et again, the Company’s internal controls failed to prevent ‘the
27 person responsible for forecasting financial results from making adjustments which allowed the

1 Company to meet the forecasts.” Id. at ¶4. Because of Dyke’s alleged manipulation of the
2 Company’s revenue numbers, VeriFone’s quarterly and annual financial disclosures, guidance,
3 and proxy statement issued between December 2011 and February 2013 were allegedly misleading
4 and inaccurate. Id. at ¶58.

5 Plaintiff alleges that in February 2013, the Company announced that CFO Dykes had
6 retired, but he was in fact terminated for cause. Id. at ¶6. Two weeks after the new CFO was
7 appointed, the Company allegedly disclosed very poor preliminary results for its first fiscal quarter
8 of 2013, and repeatedly lowered its forecasts for the rest of 2013. Id. at ¶7. According to
9 Plaintiff, as a result, the Company suffered a massive drop in the price of its common stock from a
10 high of approximately \$54 per share in April 2012 to less than \$16 per share in the summer of
11 2013, lost ground against competitors, and lost credibility in the market place. Id. In her Third
12 Amended Complaint, Plaintiff asserts the following claims: (1) breach of fiduciary duty; (2) abuse
13 of control; (3) violations of §14 of the Securities Exchange Act of 1934; and (4) unjust
14 enrichment. See id.

15 III. STANDARDS

16 Federal Rule of Civil Procedure 8(a) requires a plaintiff to plead each claim with sufficient
17 specificity to “give the defendant fair notice of what the . . . claim is and the grounds upon which
18 it rests.” Bell Atl. Corp. v. Twombly, 550 U.S. 544, 555 (2007) (internal quotations omitted).
19 Although particular detail is not generally necessary, the factual allegations “must be enough to
20 raise a right to relief above the speculative level” such that the claim “is plausible on its face.” Id.
21 at 556-57. A complaint which falls short of the Rule 8(a) standard may be dismissed if it fails to
22 state a claim upon which relief can be granted. Fed. R. Civ. P. 12(b)(6). “Dismissal under Rule
23 12(b)(6) is appropriate only where the complaint lacks a cognizable legal theory or sufficient facts
24 to support a cognizable legal theory.” Mendondo v. Centinela Hosp. Med. Ctr., 521 F.3d 1097,
25 1104 (9th Cir. 2008).

26 When deciding whether to grant a motion to dismiss, the court usually “may not consider
27 any material beyond the pleadings.” Hal Roach Studios, Inc. v. Richard Feiner & Co., 896 F.2d

1 1542, 1555 n.19 (9th Cir. 1990). However, the court may consider material submitted as part of
2 the complaint or relied upon in the complaint, and may also consider material subject to judicial
3 notice. See Lee v. City of Los Angeles, 250 F.3d 668, 688-89 (9th Cir. 2001).

4 In addition, the court must generally accept as true all “well-pleaded factual allegations.”
5 Ashcroft v. Iqbal, 556 U.S. 662, 664 (2009). The court also must construe the alleged facts in the
6 light most favorable to the plaintiff. Love v. United States, 915 F.2d 1242, 1245 (9th Cir. 1988).
7 But “courts are not bound to accept as true a legal conclusion couched as a factual allegation.”
8 Iqbal, 556 U.S. at 678. Nor must the court accept as true “allegations that contradict matters
9 properly subject to judicial notice or by exhibit” or “allegations that are merely conclusory,
10 unwarranted deductions of fact, or unreasonable inferences.” In re Gilead Scis. Sec. Litig., 536
11 F.3d 1049, 1055 (9th Cir. 2008).

12 IV. DISCUSSION

13 Plaintiff alleges that prior to filing this action, she did not make a demand on the Board
14 because making such a demand would have been a futile and useless act. Id. at ¶¶8, 82. Plaintiff
15 reasons that a demand would have been futile because a majority of the Board “could not
16 disinterestedly and independently respond to a demand for action.” Id. at ¶83. Defendants
17 contend that Plaintiff has failed to allege particularized facts showing that a majority of the Board
18 is personally interested and unable to consider Plaintiff’s claims. Further, Defendants contend that
19 the TAC should now be dismissed with prejudice because Plaintiff has had four opportunities to
20 plead that demand upon the Board would have been futile, and has failed to do so.

21 A. Federal Rule of Civil Procedure 23.1

22 Federal Rule of Civil Procedure 23.1 applies to shareholder derivative actions. Under Rule
23 23.1, “a shareholder must either demand action from the corporation’s directors before filing a
24 shareholder derivative suit, or plead with particularity the reasons why such demand would have
25 been futile.” Arduini v. Hart, 774 F.3d 622, 628 (9th Cir. 2014); see Fed. R. Civ. P. 23.1(b)(3).
26 “The purpose of this demand requirement in a derivative suit is to implement the basic principle of
27 corporate governance that the decisions of a corporation—including the decision to initiate

1 litigation—should be made by the board of directors or the majority of shareholders.”

2 Rosenbloom v. Pyott, 765 F.3d 1137, 1148 (9th Cir. 2014) (internal quotations omitted).

3 To determine demand futility, courts must look to the substantive law of the entity’s state
4 of incorporation to determine whether the demand would have, in fact, been futile. Rosenbloom,
5 765 F.3d at 1148. In this case, VeriFone is a Delaware corporation, thus Delaware law applies.

6 Under Delaware law, “a shareholder who declines to make a demand on the board of
7 directors may not bring a derivative action until he has demonstrated, with particularity, the
8 reasons why pre-suit demand would be futile.” Id. (internal quotations omitted). Demand futility
9 “is gauged by the circumstances existing at the commencement of a derivative suit and concerns
10 the board of directors sitting at the time the complaint is filed.” Id. (internal quotations omitted).
11 The court must determine futility on a case-by-case basis, and “[p]laintiffs are entitled to all
12 reasonable factual inferences that logically flow from the particularized facts alleged[.]” Id.
13 However, “conclusory allegations are not considered as expressly pleaded facts or factual
14 inferences.” Id.

15 Delaware law provides a two-pronged test to determine demand futility. First “is whether,
16 under the particularized facts alleged, a reasonable doubt is created that the directors are
17 disinterested and independent.” Id. at 1149. Second “is whether the pleading creates a reasonable
18 doubt that the challenged transaction was otherwise the product of a valid exercise of business
19 judgment.” Id. This two-pronged approach is known as the “Aronson test,” pursuant to Aronson
20 v. Lewis, 473 A.2d 805, 814 (Del. 1984), and is in the disjunctive. Id. “Therefore, if either prong
21 is satisfied, demand is excused.” Id.

22 Under the first prong of the Aronson test, “a director’s interest may be shown by
23 demonstrating a potential personal benefit or detriment to the director as a result of the decision.”
24 Rosenbloom, 765 F.3d at 1149. Thus, “directors who are sued have a disabling interest for pre-
25 suit demand purposes when the potential for liability may rise to a substantial likelihood.” Id. In
26 a motion to dismiss, “plaintiffs must make a threshold showing, through the allegation of
27 particularized facts, that their claims have some merit.” Id. (internal quotations omitted).

1 Under the second prong of the Aronson test, “the question is whether the pleading creates a
2 reasonable doubt that the challenged transaction was the product of a valid exercise of business
3 judgment.” Id. However, “for claims that demand is excused on the ground that a board remained
4 consciously inactive when it knew (or should have known) about illegal conduct,” a different test
5 is applied—these are considered Caremark claims, pursuant to In re Caremark International Inc.
6 Derivative Litigation, 698 A.2d 959, 971 (Del. Ch. 1996), which are tested under Rales v.
7 Blasband, 634 A.2d 927 (Del. 1993). Id. at 1150. “Rales requires plaintiffs to allege
8 particularized facts establishing a reason to doubt that the board of directors could have properly
9 exercised its independent and disinterested business judgment in responding to a demand.” Id.
10 (internal quotations omitted).

11 The Ninth Circuit has provided that the difference between the Aronson and Rales tests are
12 blurred in cases in which personal liability for breach of fiduciary duties implicates the board’s
13 availment of business judgment protections. Id. Thus, it does not matter which test applies. Id.
14 “Under either approach, demand is excused if Plaintiffs’ particularized allegations create a
15 reasonable doubt as to whether a majority of the board of directors faces a substantial likelihood of
16 personal liability for breaching the duty of loyalty.” Id. In turn, the duty of loyalty “is violated
17 where directors fail to act in the face of a known duty to act, thereby demonstrating a conscious
18 disregard for their responsibilities and failing to discharge the non-exculpable fiduciary duty of
19 loyalty in good faith.” Id. (internal quotations omitted).

20 C. Five Director Defendants: Alspaugh, Hart, Henske, Millard and Raff

21 Plaintiff contends that five Director Defendants, namely Alspaugh, Hart, Henske, Millard,
22 and Raff could not disinterestedly and independently consider a demand for action because they
23 face a substantial likelihood of liability for their alleged breaches of fiduciary duties. According to
24 Plaintiff, these five Director Defendants permitted the Company to function with inadequate
25 internal controls and to make inaccurate public statements that conveyed a misleading picture of
26 VeriFone’s business in the face of material adverse facts that the Director Defendants knew and
27 consciously disregarded. TAC at ¶90. Plaintiff alleges that the material adverse facts known to
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1 the Director Defendants included the fact that “the same inadequate internal controls that caused
2 the 2008 financial restatement were never repaired and continued to be inadequate at least until
3 February 2013.” Id. Plaintiff alleges that because the Director Defendants knew and disregarded
4 these adverse facts, the Director Defendants face a substantial risk of liability for breach of good
5 faith and loyalty, rendering them unable to fairly and objectively evaluate a pre-suit demand. Id.

6 Knowledge of Alleged Misfeasance Based on SEC Charge

7 Like the Second Amended Complaint, the Third Amended Complaint alleges that
8 Directors Alspaugh, Hart, Henske, and Raff were on the Board in 2009 when the SEC filed the
9 complaint against VeriFone, and that VeriFone consented to a final judgment to resolve the SEC’s
10 enforcement action. TAC at ¶91. As a result, Alspaugh, Hart, Henske, and Raff allegedly knew
11 that VeriFone lacked proper controls to prevent manual manipulation of internal financial
12 reporting, and to prevent the person responsible for forecasting financial results from making
13 adjustments. TAC at ¶91. Alspaugh, Hart, Henske, and Raff, however, allegedly declined to take
14 action to strengthen internal controls. Id. Further, Alspaugh, Hart, Henske, and Raff signed the
15 Company’s December 23, 2011 Forms 10-K, which allegedly included misleading statements
16 regarding the Company’s internal controls and untrue certifications under Sarbanes-Oxley.
17 Defendant Millard, together with Alspaugh, Hart, Henske, and Raff, signed the Company’s
18 December 19, 2012 Forms 10-K, which also allegedly included similarly misleading statements.
19 Id. at ¶92.

20 The allegations above may be sufficient to support a reasonable inference that Defendants
21 Alspaugh, Hart, Henske, Raff and Millard knew of the internal control deficiencies described in
22 the SEC complaint; knew that VeriFone’s internal controls had to be modified in order to prevent
23 the person responsible for forecasting financial results from being able to make adjustments to the
24 Company’s financials; and knew that the internal controls had to be modified to ensure oversight
25 of Defendant Dykes because he was the person responsible for forecasting financial results.
26 Critically, however, for the reasons discussed below, Plaintiff has not alleged particularized facts
27 identifying any specific deficiency in the internal controls. Nor has Plaintiff alleged particularized

1 facts explaining how the internal control was deficient. Further, Plaintiff has not alleged
2 particularized facts to show how a purportedly deficient control impacted any financial result or
3 statement made by VeriFone. Plaintiff also has not alleged particularized facts to support a
4 reasonable inference that the five Director Defendants knew or had reason to know of any
5 accounting irregularities linked to an inadequate internal control, and failed to act. Instead,
6 Plaintiff relies on the same conclusory allegations previously rejected by the Court.

7 “Red Flags” Purportedly Raised by Analyst Reports

8 Plaintiff relies on an analyst report issued by Deutsche Bank in April of 2012 that stated, in
9 part, that VeriFone’s “organic growth is being inflated through acquisitions.” The Deutsche Bank
10 report also referred to “poor financial disclosures.” Plaintiff alleges that because the Director
11 Defendants issued a press release the very same day, it is reasonable to infer the Director
12 Defendants were made aware of allegations of accounting impropriety and yet failed to conduct an
13 adequate investigation. Plaintiff also relies on an analyst report issued by Wedbush in November
14 of 2012 that faulted VeriFone for “opaque” financial reporting as another “red flag” putting the
15 Defendant Directors on notice of accounting irregularities. Plaintiff contends that the Defendant
16 Directors face a substantial likelihood of liability for failing to investigate after the analyst reports
17 were issued, and therefore a pre-suit demand would have been futile.

18 Neither the Deutsche Bank nor Wedbush reports, however, explicitly or impliedly refer to
19 inadequate internal controls. Nor do these reports contain accusations of accounting manipulation.
20 Instead, the Deutsch Bank reflected a difference of opinion about how to report organic growth.
21 The Wedbush referred to “opaque” reporting, which is distinct from accounting manipulation.
22 Furthermore, Plaintiff’s complaint does not allege sufficient particularized facts to support an
23 inference that a majority of the Board knew of the reports and chose not to take action in the face
24 of the reports. Therefore, the analyst reports do not provide a basis for raising a reasonable doubt
25 as to whether a majority of the Board of Directors faces a substantial likelihood of personal
26 liability for breaching the duty of loyalty.

1 Committee Membership Allegations

2 Plaintiff alleges that demand would have been futile specifically as to Defendants
3 Alspaugh and Henske because they face liability for breaches of their duties as members of the
4 Audit Committee. Plaintiff alleges that during the time of the alleged wrongdoing, Alspaugh and
5 Henske were responsible for, but failed to ensure, the integrity of the Company’s financial
6 statements, the Company’s compliance with legal and regulatory requirements, and the
7 performance of the Company’s internal audit function. Plaintiff alleges that Alspaugh and Henske
8 knew of the precise deficiencies in VeriFone’s internal controls raised by the SEC, but they
9 declined to take action to repair those internal controls. Plaintiff also alleges that Alspaugh and
10 Henske “presided over a complete lack of accountability and a culture where widespread and
11 pervasively inadequate internal controls were permitted to continue unabated for years.” TAC at
12 ¶93.

13 Plaintiff similarly alleges that demand is futile specifically as to Defendants Alspaugh,
14 Hart and Raff because they also face liability for failing to fulfill their responsibilities as members
15 of the Corporate Governance and Nominating Committee. Defendants Alspaugh, Hart and Raff
16 allegedly breached their fiduciary duties “by permitting the Company to suffer from a widespread
17 and pervasive deficiency of internal controls for years, and declining to require truthful
18 evaluations of management and the Board, and/or declining to act on evaluations truthfully
19 describing the extent of managerial and directorial complicity in the Company’s deficient
20 controls.” TAC at ¶94.

21 Plaintiff’s conclusory allegations are unsupported by facts. Plaintiff generally refers to the
22 integrity of the Company’s financial statements, but fails to identify any specific misstatement or
23 omission in a financial statement. Similarly, Plaintiff alleges a general failure to comply with
24 legal and regulatory requirements, but fails to identify any specific legal or regulatory requirement
25 that was violated. Plaintiff also fails to allege facts relating to the Company’s internal audit
26 function. Plaintiff makes sweeping allegations of widespread and pervasive deficiency of internal
27 controls, and yet fails to identify a specific deficiency. Thus, Plaintiff has not satisfied its burden

1 to plead particularized facts to raise a reasonable doubt as to whether the Director Defendants who
2 served on the Audit Committee or the Corporate Governance and Nominating Committee face a
3 substantial likelihood of liability for breaches of fiduciary duties.

4 Dykes' Alleged Termination

5 Plaintiff alleges that demand would have been futile specifically as to Defendants Henske
6 and Millard because they face liability for actions they took as members of the Compensation
7 Committee. Plaintiff alleges that Henske and Millard “knew of defendant Dykes’ wrongdoing and
8 the agreement to refer to his departure as a retirement, and thus consciously concealed the truth of
9 Dykes’ wrongdoing and VeriFone’s deficient internal controls from investors.” TAC at ¶95.

10 These allegations fail for the same reasons the Court previously stated in dismissing
11 Plaintiff’s Second Amended Complaint. First, Plaintiff has not alleged particularized facts to
12 establish that Dykes manipulated the Company’s finances. Plaintiff alleges on information and
13 belief that Dykes “directed subordinate employees, at times in writing, to book revenue in
14 violation of GAAP that was either being prematurely recognized or that should not have been
15 booked as revenue at all” and “implemented an improper accounting change to permit VeriFone to
16 recognize gross revenues from certain transactions in VeriFone’s tax payment business when the
17 revenues should have been recognized as net revenues.” TAC at ¶¶43-44. These allegations are
18 deficient in several respects. Plaintiff does not identify the subordinate employees. Nor does
19 Plaintiff allege facts regarding when and how Dykes allegedly directed subordinate employees to
20 violate GAAP. There are no facts alleged regarding the amount of the allegedly inflated revenue.
21 Nor does Plaintiff allege particularized facts regarding the allegedly improper accounting change
22 relating to VeriFone’s tax payment business.

23 Second, even if Plaintiff’s allegations were sufficient to support an inference that Dykes
24 manipulated the Company’s finances, there are insufficient particularized facts to support an
25 inference that the Director Defendants knew of Dyke’s alleged wrongdoing, and made a conscious
26 decision not to act. The Defendant Directors’ service on the Compensation Committee and
27 knowledge of Dykes’ separation agreement, without more, do not support these inferences.

1 Third, Plaintiff has not alleged particularized facts to support a reasonable inference that
2 Dykes was terminated. Plaintiff contends that Dyke’s termination can be inferred from the terms
3 of his separation agreement, which “forced” him to “forfeit” hundreds of thousands of dollars in
4 cash severance in order to maintain his right to outstanding equity awards vesting between
5 February and May 2013, equity awards to which he would have been “automatically” entitled had
6 he simply retired. TAC at ¶¶49-51. Plaintiff’s complaint makes clear, however, that Dykes
7 ceased working in February of 2013, and thus it is not reasonable to assume that Dykes would
8 have been “automatically” entitled to have his equity continue to vest for two months more until
9 May 2013. In sum, Plaintiff has not alleged particularized facts to create a reasonable doubt as to
10 whether Henske, Millard, or any other of the Director Defendants face a substantial likelihood of
11 liability.

12 C. Chief Executive Officer Paul Galant

13 Plaintiff alleges that VeriFone’s current Chief Executive officer (“CEO”), Paul Galant
14 (“Galant”)¹, lacks independence such that demand upon him would have been futile. Plaintiff
15 reasons that Galant is conflicted due to his dual roles as CEO and a director. TAC at ¶84.

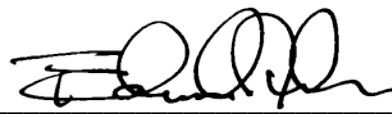
16 Because Plaintiff has not alleged sufficient facts to justify failure to make a pre-suit
17 demand on the five Director Defendants, the Court finds it unnecessary to consider Galant’s
18 independence.

19 V. CONCLUSION

20 Based on the foregoing, Defendants’ Motion to Dismiss Plaintiff’s Third Amended
21 Shareholder Derivative Complaint is GRANTED with prejudice.

22 **IT IS SO ORDERED.**

23 Dated: September 22, 2017

24 
25 _____
26 EDWARD J. DAVILA
27 United States District Judge

28 ¹ Galant is not named as a defendant because he joined the Company after the alleged wrongdoing at issue.