

**From:** Katz, Martin

**Sent:** Saturday, September 22, 2012 7:57 PM

**To:** Law - All Faculty (includes visitors, but NOT adjuncts); Law - All Department Managers

**Cc:** Barbara Wilcots; Gregg Kvistad

**Subject:** Reporting for Serious Student Issues

I wanted to make sure everyone on this list knows about the University's protocol for dealing with student mental health issues.

- If there is imminent threat of self-harm or harm to others, call Campus Safety immediately. This means ANY mention of suicide or a desire or intent to harm others. Period. Campus Safety can be reached at 1-3000 from a campus phone or 303-871-3000.
- For non-emergencies, following is the information about the Pioneers Care website [http://www.du.edu/studentlife/studentsupport/pioneers\\_care/](http://www.du.edu/studentlife/studentsupport/pioneers_care/).

Please let me or Barbara Wilcots know if you have any questions.

Thank you.

Regards,  
Marty



For non-emergencies, following is the information your faculty and staff should know which can be found on the Pioneers Care website [http://www.du.edu/studentlife/studentsupport/pioneers\\_care/](http://www.du.edu/studentlife/studentsupport/pioneers_care/)

If you know of a student who could benefit from our services, we encourage you to submit a Pioneers CARE report. We also encourage you to submit a report about any outreach you've made. When working with students, try identifying signs or stresses. These signs may include but are not limited to:

- Academic difficulty
- Difficulties with family/home environment
- Difficulties with adjusting to the college experience
- Excessive or unexplained absences
- Financial concerns
- Mental health issues
- Physical health issues
- Relationship issues
- Self-harm concerns
- Unable to locate a student
- Witness to an incident

A Pioneers CARE report is not for emergencies. If there is an immediate threat to a student (either through self-harm or interpersonal violence) or the community, please call Campus Safety at 303-871-3000, or if dialing from a campus phone, 1-3000.

Pioneers Care reports are sent immediately and simultaneously to Campus Safety, Barbara Wilcots, Molly Hooker and Michael Johnson. That group works with Don Enloe to determine whether a critical incident response team (CIRT) meeting should be called. Representatives from the academic unit, Campus Safety, Risk Management, University Counsel, Health and Counseling, and others as appropriate are a part of the CIRT to determine next steps. If no meeting should be called, Molly Hooker and Barbara Wilcots work with the reporting faculty or staff and leadership in the academic unit, the student of concern, and appropriate university resources to ensure that the situation is addressed effectively.

A note about confidentiality:

As a part of this process, we work very hard to maintain confidentiality for students so they trust the work we're doing. As a result, if you submit a report, we don't generally report back or communicate with you about the details of how we'll be working with individual students.