

Resume

**CATHERINE G. PRING**  
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SUMMARY

**CATHERINE G. PRING**

**Partner, Global Environmental Outcomes, LLC**  
**Principal, ReSolution Resources, LLC**  
**Co-Principal Investigator and Co-Author of the University of Denver**  
**Environmental Courts and Tribunals (ECT) Study**

Catherine (Kitty) Pring is an award-winning professional mediator and facilitator and maintains a diverse alternative dispute resolution (ADR) practice in Colorado, as the Principal of ReSolution Resources LLC. Her work includes group and community facilitation, organizational assessment, program design, and systems evaluation in health and human services organizations, as well as group and individual conflict resolution in the areas of living environment, domestic violence, employment, family, real estate, medical practice, contract negotiations, and community issues.

As a partner in Global Environmental Resources LLC (GEO), Kitty is co-principal investigator of the University of Denver Environmental Courts and Tribunals (ECT) Study, the first global comparative study of specialized ECTs and has co-authored **Greening Justice: Creating and Improving Environmental Courts and Tribunals** (see <http://www.accessinitiative.org/blog/2010/01/greening-justice-creating-and-improving-environmental-courts-and-tribunals>) and several papers with her spouse, George W. Pring, a Professor of Law at the University of Denver. Together, they make presentations and consult with jurisdictions interested in ECTs, environment and sustainable development, and access to justice (see <http://www.law.du.edu/index.php/ect-study>).

Kitty was the State of Colorado Ombudsman for Medicaid Managed Care following her retirement after 15 years as the Director of the Adult Services Division for the City and County of Denver Department of Human Services. As Director of Adult Services, with over 240 employees, she was responsible for managing 10 major human services programs in six different locations serving over 100,000 persons on an annual basis. She also performed program development and evaluation, legislative lobbying, and grant writing. She has served as an expert witness in cases including implementation of Colorado's computerized welfare benefit management system.

Prior employment includes being a Program Officer for a nonprofit charitable foundation where she was responsible for program review and development, Director of the State of Colorado's Long Term Care systems development, Community Relations Consultant, Consultant to the National Environmental Health Association, and Executive Assistant to the Ohio Attorney General's Civil Rights Section. Kitty's academic credentials, in addition to certification in mediation and numerous mediation classes, includes an MPA and a Certificate in Gerontology from the University of Michigan and a BA in Psychology and Philosophy from Vassar College. Awards include Jefferson County Facilitator of the Year, Permanent Restraining Order Mediator of the Year, Colorado Gerontologist of the Year, and a Fulbright Fellowship to teach English in India.

## EMPLOYMENT

### **Consultant / Mediator/Facilitator**

#### **Principal**

**Global Environmental Outcomes, LLC**

**2007-current**

Experienced partner in research and consulting practice dedicated to improving the environment and increasing access to justice internationally. Current focus includes extensive international research, publication and international consultation on specialized environmental courts and tribunals in conjunction with husband-partner, a professor of law at the University of Denver Sturm College of Law.

**ReSolution Resources, LLC**

**2001- current**

Diverse private alternative dispute resolution practice, including group and community facilitation, community planning and managing collaborative decision-making processes, organizational assessment, program design and systems evaluation in health and human services organizations, group and individual conflict resolution in the areas of living environment, employment, family, real estate, medical practice, contract, and community issues. Expert witness for Center for Law and Public Policy in 2005 legal action concerning the Colorado Benefit Management System (a computer system for determining public benefits).

Numerous awards as mediator/facilitator including: Facilitator of the Year, Permanent Restraining Order Mediator of the Year, and member of the 100 Club.

**Colorado Ombudsman for Medicaid Managed Care  
MAXIMUS, Inc.**

**2003-2004**

Responsible for full range of ombudsman services for client complaints concerning quality of care and access to care under the Colorado Medicaid Managed Care Program, including education, negotiation, mediation, and representation of Medicaid clients in adjudication hearings.

**Director, Adult Services Division** **1985-1999**  
**City-County of Denver Department of Human Services**

Director of Division with 240 employees, responsible for ten major programs at six different locations serving over 100,000 persons in the Denver metropolitan area. Program responsibilities included: Food Stamps, Old Age Pension, Aid to the Needy Disabled, Low Income Energy Assistance, Medicaid, Adult Protection, Long Term Care, Supplemental Foods, Employment and Electronic Benefits Transfer. Position required planning, program development, program coordination, budgeting, grant and contract negotiation, grant writing, training, complex personnel administration, negotiation and mediation with staff, clients, community agencies, and governmental entities, complaint resolution, serving as hearing officer, and representation of Denver on numerous intergovernmental taskforces including Colorado Long Term Care Planning Committee, Aging and Mental Health Committees, Head-Injury Grant Committee, Commission on Persons with Disabilities, and special community taskforces to deal with zoning, housing, emergency services, and transportation.

**Program Officer** **1981-1985**  
**The Piton Foundation**

Program officer for nonprofit charitable foundation with annual grants of several million dollars. Responsible for program innovation, program evaluation, grant review and financial analysis, community needs assessment, facilitator/negotiator on behalf of community agencies and service providers.

**Director** **1981**  
**Colorado Long Term Care Systems Development Grant**  
**Colorado Department of Human Services**

Developed State of Colorado's Comprehensive Long Term Care Plan under a federal grant. Staffed Governor's Long Term Care Planning Committee, moderated numerous community forums and focus groups, managed personnel and research, developed local and state financing mechanisms for community based services under Medicaid, and led community planning requiring consensus building at local and state levels.

**Community Relations Consultant** **1976-1981**  
**Denver Commission on Aging**

Responsible for program development, analysis, community relations, research on community needs, and interagency planning. Extensive interface with individuals, neighborhoods, citizen groups, and governmental organizations regarding program development and evaluation.

**Other Prior Employment:**

- Consultant to National Environmental Health Association
- Executive Assistant to Ohio Attorney General’s Civil Rights Section
- Administrative Assistant to Director of Benjamin Rose Institute in Cleveland, Ohio
- Director of U.S. Office of Economic Opportunity in Washtenaw County, Michigan
- Professor of English, Chulalongkorn University, Bangkok, Thailand
- Fulbright Instructor at University of Jaipur, Rajasthan, India
- Social Worker, Harlem, New York

**EDUCATION**

ARIA-C3 Process – Certificate in Collaborative Planning and Community Conflict Resolution	<b>2006</b>
Mediating Workplace Disputes - Certificate in Mediation	<b>2000</b>
Leadership Golden	<b>Class of 2000-01</b>
National Leadership Institute on Aging – Certificate	<b>1991</b>
University of Michigan, School of Public Administration - Masters Degree in Public Administration (MPA) - Certificate in Gerontology	<b>1968</b>
Vassar College – Bachelors Degree in Psychology BA in Psychology -1963	<b>1963</b>

Ongoing training seminars and certificates in mediation, including environmental, restorative justice, school-based mediation, permanent restraining order and domestic violence, victim-offender, shuttle, and family mediation. Other specialized training in cultural and racial diversity, low-income housing, long term care, mental health, aging, transportation, zoning, supervision skills, Winners’ Edge, leadership and management. Numerous volunteer awards from Jefferson County Mediation Services, and member of its “100 Club” (mediated over 100 cases as a volunteer for JCMS).

## **PUBLICATIONS AND CONSULTING**

Greening Justice: Creating and Improving Environmental Courts and Tribunals(The Access Initiative 2009), copy at <http://www.accessinitiative.org/blog/2010/01/greening-justice-creating-and-improving-environmental-courts-and-tribunals>.

*Specialized Environmental Courts & Tribunals at the Confluence of Human Rights and the Environment*, 11 OREGON REVIEW OF INTERNATIONAL LAW No. 2 (forthcoming 2010) (with G. Pring) copy at <http://www.law.du.edu/index.php/ect-study>.

*Specialized Environmental Courts & Tribunals: Improved Access to Justice for Those Living in Poverty*, in International Union for the Conservation of Nature/Academy of Environmental Law (IUCN-AEL), 6<sup>th</sup> ANNUAL COLLOQUIUM; POVERTY ALLEVIATION AND ENVIRONMENTAL PROTECTION (Edward Elgar Press, forthcoming 2010) (with G. Pring) coy at <http://www.law.du.edu/index.php/ect-study>.

Presentations on Specialized Environmental Courts and Tribunals in Sweden, Australia, Thailand, and China with George Pring.

## **VOLUNTEER/ ACTIVITIES/COMMUNITY SERVICE**

- Member of Advisory Board of Jefferson County (Colorado) Mediation Services and award winning pro bono mediator in community conflicts, small claims court, victim-offender reconciliation, employment, and permanent restraining order cases
- Numerous facilitation activities for government agencies (including all day facilitation of the Colorado Community Corrections stakeholders to respond to recent legislative audit report)
- Hearing officer for Jefferson County Human Services
- Planning and grant writing for CARE (Canyon Areas Residents for the Environment) for creation of a special parks and recreation district on Lookout Mountain
- Grant writing and grant monitoring on behalf of a coalition of Lookout Mountain communities to control noxious weeds
- Grant writing for Victim Offender Program of Denver
- Advocacy and planning through participation on the Coalition on Workforce Issues in Long Term Care
- Marketing for the Living and Healing Arts Center
- Evaluation of Grant Proposals for Great Outdoors Colorado
- Membership services and facilitation services for the Clear Creek Land Conservancy
- Member of the Finance Committee, Real Estate Committee and Energy Subcommittee of Mount Vernon Metropolitan District

- US Department of Justice volunteer in fair housing
- Civil rights advocacy, especially in the area of housing
- Membership on a large number of state and local boards of directors, including the Denver Commission on Persons with Disabilities as a mayoral appointee; state and local planning committees, including a committee to review and propose amendments to Denver's zoning for special use homes, a committee to revise the Denver Tax Rebate program, committees to develop long term care services, and aging advocacy committees
- Teaching classes at DU School of Social Work and Metro State College
- Numerous lectures and presentations.